

Your CRM connected to your phone system

Our IP telephony platform and the gloCOM application integrate with the market's leading CRMs: customer record opening automatically on incoming calls, call logging, click to dial and more. The table below details the features available for each CRM. Don't see yours? Contact us.

Feature	Bullhorn	HubSpot	Dynamics 365	Pipedrive	Salesforce	SugarCRM	SuiteCRM	Zendesk	Zoho	Vtiger
Fetch customers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Search by caller ID	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Create call log	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Create call log when call starts	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗
Upload call recordings	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓
Open customer detail page if customer is found (call popup)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Open "Create new lead" page if customer isn't found	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓
Option to enter a default URL to open on queues	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓
Fill phone number with caller ID when creating the lead	✓	✗	✗	✗	✗	✗	✓	✗	✗	✓
Click to dial (gloCOM)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Click to dial (browser)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

✓ Available ✗ Not available

A question about your CRM? Toll-free 1 855 547-9393 · info@rntcanada.com