

GUIDE — MOBILE APP

Supervised conference on mobile

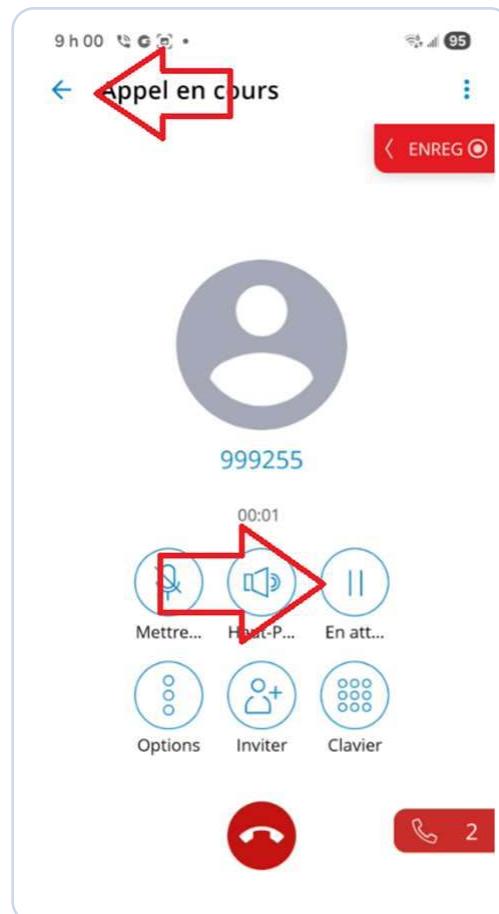
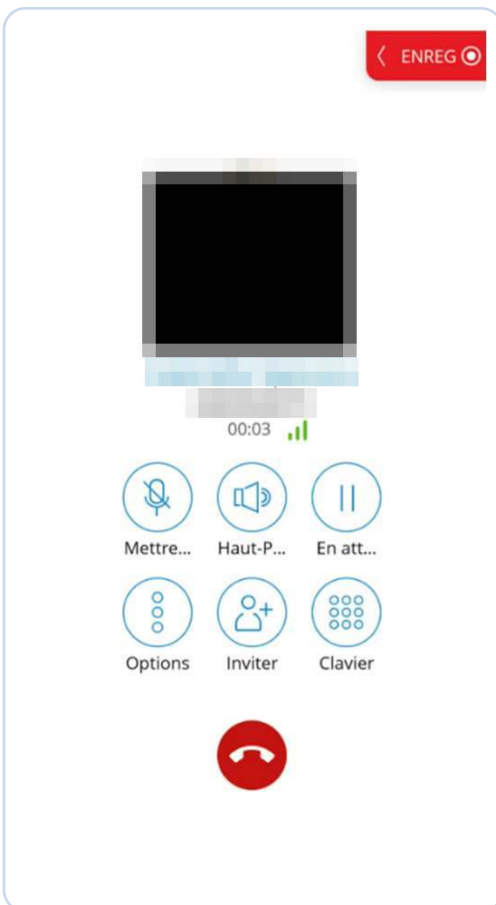
Check a colleague's availability before joining them to the call — without the caller hearing

1 Answer the external call

The call screen appears with the controls: hold, speaker, options, invite.
(App screenshots shown in French.)

2 Put on hold and go back to the main screen

Tap "Hold", then the ← arrow at the top left. Your caller waits with music — they will hear nothing of what follows.

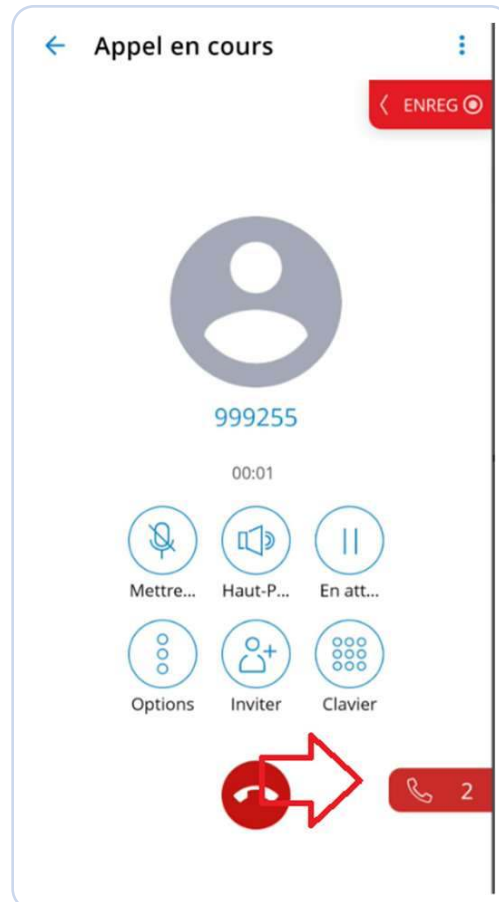
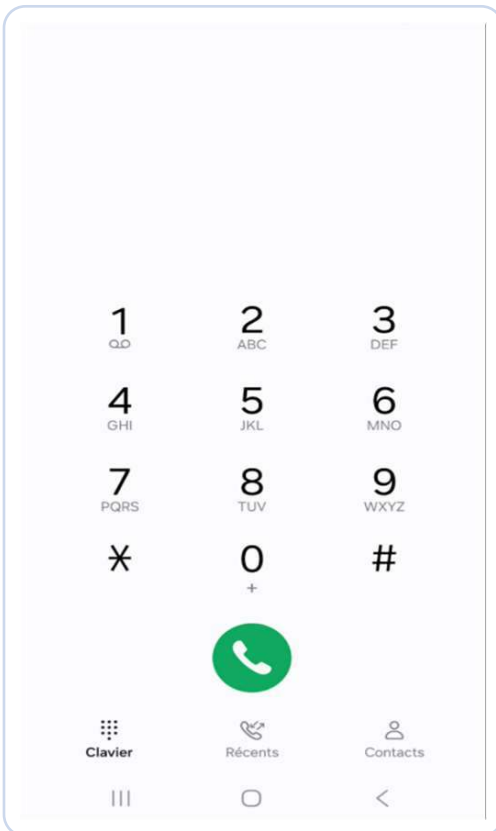


3 Check your colleague's availability

Dial their extension with the keypad. Ask if they can take the call, then hang up.

4 Go back to the external call

Tap the red badge with the call count, at the bottom right, to retrieve your caller on hold.

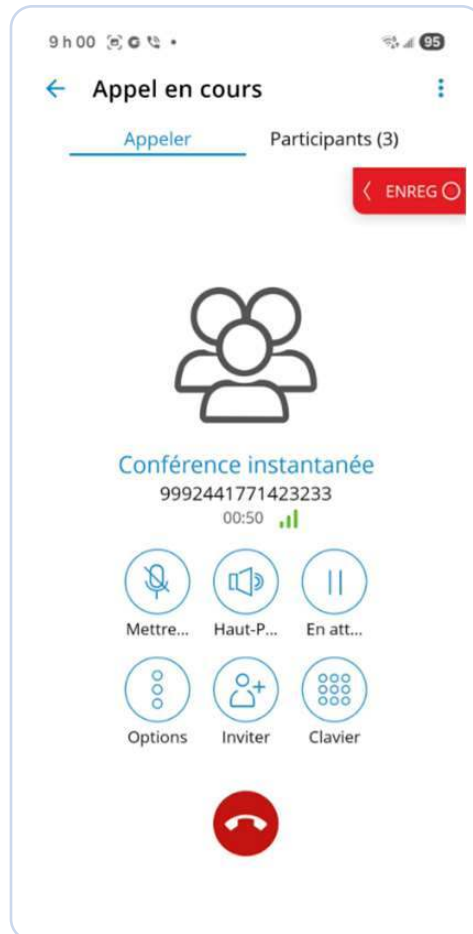
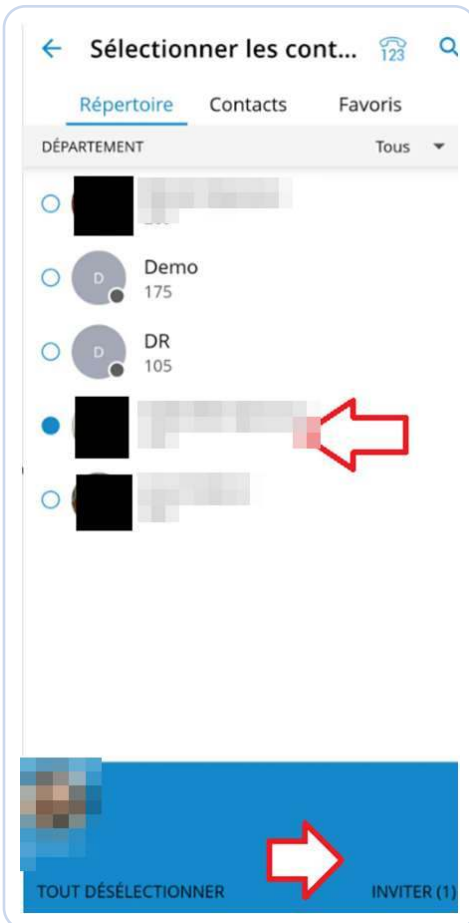


5 Invite your colleague

Tap "Invite", select the person in the directory, then tap INVITE.

6 The conference starts

The instant conference brings all three participants together. You stay in control of the call and can invite more people if needed.



Need help? Our team is here 24/7.

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